



crucial
conversations®

Tools for Talking

When Stakes Are High



Improve your ability to step up to difficult issues and get better results and stronger relationships.

Crucial Conversations

September 23-24, 2009
8 a.m. to 4:30 p.m.

Dixie Applied Technology College

Dixie Business Alliance—Univ. Plaza
1071 East 100 South, Building C
2nd Floor, St. George, Utah

DXATC Tuition & Fees: \$650
(Published Price: \$995)

Ask about 50% tuition assistance through
the Custom Fit program.

For more **information** contact:

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435.879.4391 or

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435.879.4390 ~ 435.652.7741

to **register** contact: www.dxatc.edu

Where Are You Stuck?

We all have issues where we're not getting the results we want and need. Anything from poor productivity, declining quality, lack of teamwork, or strained relationships can keep us from being as effective as we would like to be. Wherever you're stuck, it's likely there's a crucial conversation — where stakes are high, opinions vary, and emotions run strong — you're either not holding or not holding well that's keeping you there.

Improve Your Results and Relationships

Crucial Conversations® training (created by VitalSmarts) can help you, your team, and your organization get better at virtually everything. We'll teach you how to surface the best ideas, make the highest-quality decisions, and then act on your decisions with unity and commitment. This award-winning training introduces tools that build alignment, agreement, and inter-personal communication. In short, we'll help you get better results!

